

HEAVY PARCELS TO GERMANY

PICTOGRAMS ON LABELS



As a result of changes to German postal law, as of 1 January 2025 **parcels over 10 kg** will need **additional labelling on address labels**.

The new law has a direct **impact on all companies selling to the German market** and thus on all courier service operators.

HOW WILL THE NEW PROCESS WORK AT DHL?

- The change applies to shipments up to 31.5 kg – **DHL Parcel Connect and DHL Parcel Connect Plus**
- The label will contain a **pictogram** indicating the weight range of the shipment
- The pictogram will be generated by DHL based on the weight you entered when creating your shipment - all you need to do is enter the correct weight
- **Weight compliance** with the pictogram will be verified during the operational process in Germany
- Shipments with **an incorrect pictogram** will be processed manually, which may result in **delays and additional costs**



**ALWAYS INDICATE THE ACTUAL WEIGHT OF THE SHIPMENT.
INCORRECT PICTOGRAM INVOLVES A RISK OF DELAYS**

DHL PARCEL CONNECT

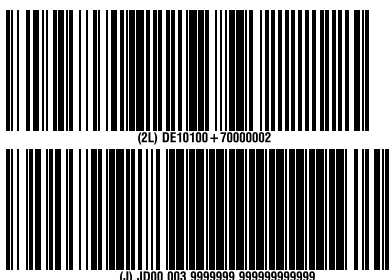
NAZWA NADAWCY
PL 04158 LEIPZIG, ADRES NADAWCY 31

DANE ODBIORCY
ADRES ODBIORCY 123/abc
10100 Berlin
GERMANY

WL -> HI W3-HI
HI DE

CMR BILLING NUMBER: REF: - REFERENCE NBR: 9999999999 VAS: UBE WEIGHT: 21kg DATE: 28-09-2024

24.10.2024 01:00:00



AVAILABLE PICTOGRAMS:



Parcels weighing
over 10 kg up to 20 kg



Parcels weighing
over 20 kg

